



## **IESANZ Light In Focus Cancellation Policy**

### **With cancellation**

The IESANZ Light In Focus Event will be held on 7<sup>th</sup> and 8<sup>th</sup> June 2023 at Doltone House Jones Bay Wharf, Pyrmont. This event comprises a two-day exhibition, conference, and Awards Dinner.

Our cancellation policy is:

1. If you are unable to attend, due to illness for example, you may transfer your Exhibition, Conference and Awards Dinner ticket to a colleague at no extra charge.
2. You may cancel your ticket up to 30 days prior to the event, however a cancellation fee of 50% will apply to recover a portion of lost income from your booking. If you cannot attend please consider transferring your ticket to a colleague.
3. Cancellation within one month of the event is non-refundable.

If you are unwell, we do ask you do not attend our event. Your ticket is transferrable, so you are welcome to send a colleague in your place. Please notify us of the change of name as soon as possible.

### **Without cancellation**

The IESANZ Light In Focus Event will be held on 7<sup>th</sup> and 8<sup>th</sup> June 2023 at Doltone House Jones Bay Wharf, Pyrmont. This event comprises a two-day exhibition, conference, and Awards Dinner.

Our cancellation policy is:

1. Tickets this this event are non-refundable.
2. If you are unable to attend, due to illness for example, you may transfer your Exhibition, Conference and Awards Dinner ticket to a colleague at no extra charge.

If you are unwell, we do ask you do not attend our event. Your ticket is transferrable, so you are welcome to send a colleague in your place. Please notify us of the change of name as soon as possible.